

## CASE STUDY THAME SERVICE STATION LTD

### Customer Profile

Thame Service Station have been selling cars for over 40 years and have, as one of their primary objectives, the goal of making the car buying experience the best you have ever had. The majority of their stock is under 12 months old and is fully serviced and valeted prior to delivery. Thame Service Station provide a full aftercare service, which ensures a good ongoing customer relationship and results in generating a high proportion of repeat business from loyal customers.

### The Challenge

Today, Cyber Criminals are using viruses to access all the data on PC's and they can install Keyboard Loggers and capture everything that is typed or use the machines to send out Spam emails, it is important to protect systems against these attacks

Sensitive client information is held on their company computers, which they need to ensure remains secure at all times.

*"With SecureDesk we get full protection from zero-hour malware and unwanted content from both email and web. It's very reassuring to know that our security is being monitored 24/7 by a dedicated team of security specialists, allowing us to focus on our business."*  
says Karl White - Managing Director of Thame Service Station

### SecureDesk Solution

#### SecureDesk-Mail

Thame Service Station's email is redirected through the **SecureDesk-Mail** Server which blocks over 37,000 Spam emails each month this equates to over 92% of all inbound email. **SecureDesk-Mail** also blocks on average 36 email virus attachments a month.

#### SecureDesk-Web

All Thame Service Station Internet connections pass through the **SecureDesk-Web** Virus and Malware Scanning service, a proactive, multi-layered system that blocks threats well before they enter the company's network and for Thame Service Station it is preventing over 2,400 Spyware and Adware attacks each month.

The solution is completely serviced and managed by SecureDesk Ltd at the Internet level, so there is no additional hardware installed at Thame Service Station's premises, making it easy for them to focus on their business.

### About SecureDesk

SecureDesk Ltd was established in 2003 to provide Security Solutions to small businesses.

Through unique affiliations with leading companies like Scansafe and Webroot, SecureDesk are able to provide the same leading edge products used by Global Enterprises, to companies that otherwise would be unlikely to access enterprise levels of protection because of their size.

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## THAME SERVICE STATION



[www.thameservicestation.co.uk](http://www.thameservicestation.co.uk)

Thame Service Station is a well established Car Sales and Servicing company. The firm operates out of offices in Thame, Oxfordshire

### Industry

Car Sales and Servicing

### Computers

16

### Solutions

**SecureDesk-Mail,**  
**SecureDesk-Web**

### Results

- Blocks Over 37,000 spam emails a month (92% of all email)
- Stops over 36 email virus attachments a month
- Averages 2,400 spyware and adware programs blocked each month.
- Restricts staff internet access to business related websites
- 24 x 7 real-time threat scanning
- Increased productivity and reduction in bandwidth consumption