

CASE STUDY BLASER MILLS SOLICITORS

Customer Profile

Thames Valley law firm Blaser Mills, have provided quality legal advice to businesses and families for over 100 years.

Today their aim remains unchanged; to provide an innovative yet practical legal service, offered with tact and understanding and tailored to each client's individual needs.

The Challenge

Email has become a critical part of the process by which clients issue instructions, are kept informed of developments or offered advice; Email also features heavily in communications between opposing lawyers. It is important to ensure that all communications received by the firm are valid, legitimate and virus-free.

Today, viruses and malware are far more sinister than they were, with IT gurus creating sophisticated, adaptable and resilient malware software (virus, spyware, adware and Trojans) for cyber criminals. Such malware software can contaminate a computer and remain undetected.

"Since commissioning SecureDesk to provide email protection, we have been delighted with the instant eradication of any and all unwanted spam; nuisance and harmful email. The overall benefit is simply peace of mind. We now have total confidence in our email system, knowing that it is not only spam-free but also free from viruses or other unacceptable content. It has also liberated our IT team from the painstaking task of sifting through hundreds of messages caught in the old inadequate spam filters, so that they can concentrate on other projects in house." says Jonathan Lilley – IT Partner at Blaser Mills

SecureDesk Solution

SecureDesk-Mail

Before the emails even reach the Blaser Mills network, they are processed through the SecureDesk-Mail filtering servers and every month more than 125,000 Spam emails are blocked, which equates to over 90% of all inbound email. Each month over 48 emails with Viruses or Zero-Hour Viruses are deleted. The system is configured to ensure that a single report email is sent to each user, identifying any emails where they may be some doubt as to their legitimacy and which have been added to the Spam Quarantine in the previous 24 Hours, just in case those messages need releasing..

The solution is completely serviced and managed by SecureDesk Ltd at the Internet level, so there is no additional hardware installed at Blaser Mills, making it easy for them to focus on their business, knowing that their email security is being managed in a proven and effective manner.

About SecureDesk

SecureDesk Ltd was established in 2003 to provide Security Solutions to small to medium size businesses.

Through unique affiliations with leading companies like Scansafe and Webroot, SecureDesk are able to provide the same leading edge products used by Global Enterprises, to companies that otherwise would be unlikely to access enterprise levels of protection because of their size.

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BLASER MILLS

Blaser Mills

www.blasermills.co.uk

Blaser Mills is a well established legal firm. The firm operates throughout the Thames valley from 5 separate locations

Industry

Legal

Computers

75

Solutions

SecureDesk-Mail

Results

- Blocks Over 125,000 spam emails a month (90% of all email)
- Stops over 48 email virus attachments a month
- Ensures that staff will not be confronted with offensive emails
- 24 x 7 real-time threat scanning
- Increased productivity and reduction in bandwidth consumption